



FIRE



WATER



MOLD



WIND



STORM



CATASTROPHE

RELENTLESS CUSTOMER SERVICE

Be Future Ready

SIGNAL IS ON CALL 24 | 7 | 365
WWW.SIGNALRESTORATION.COM

CALL US TO LEARN MORE
800.533.9898

FIRE • WATER • MOLD • WIND • STORM • CATASTROPHE

Are You Prepared?

What if today an Emergency or Disaster impacted your ability to provide services or products to your customers?

- ☑ Do you have an **“Emergency Response Plan”** to protect your assets (physical, technological, human)?
- ☑ Do you have a **“Crisis Communications Plan”** to inform or warn your employees, customers, or vendors during a disaster?
- ☑ Do you have a **“Continuity of Operations Plan”** that prioritizes your critical function and service restoration?
- ☑ Do you have a **“Disaster Recovery Plan”** to protect your data and technology services?
- ☑ Do you have a **“Resource Management Plan”** that identifies on-site resources, as well as key vendors that support your company during crisis?
- ☑ Do you have an **“Employee Training Plan”** that identifies critical employees roles and training requirements within the organization?
- ☑ Do you have a trained **“Crisis Management Team”** that can implement your response and recovery plans?

REMEMBER

When disaster strikes, the time to be prepared has passed. Having a good plan in place before disaster occurs is a key step in the recovery process.

Questions to consider:

- ☑ What will we do if we can't work in our facilities?
- ☑ Can our employees work remotely?
- ☑ Is our network data cloud-based or local server, and is it backed up on a cloud or local server?
- ☑ How long will our company's contingency plan survive?
- ☑ How long will our organization function if displaced by an event?

Training and Exercises

Our trainers are all experienced and credentialed professionals that can provide your team with a state-of-the-art training experience. Our programs meet all industry standards and come with a certificate of completion for each course or seminar. Some of the training we can offer:

- ✓ **Computer Security for Employees**
- ✓ **Risk Management**
- ✓ **First Aid/CPR/AED**
- ✓ **Blood-Borne Pathogens Incident**
- ✓ **Management/Command**
- ✓ **Lockout/Tag Out**
- ✓ **Fire Suppression System Malfunction**
- ✓ **Hazardous Materials (HAZWOPER)**
- ✓ **Confined Space**
- ✓ **Emergency Response Team/Industrial Fire Brigade**
- ✓ **Employee Safety**
- ✓ **Active Shooter/Behavioral Emergencies**
- ✓ **Plan Testing and Exercising**
- ✓ **Other as requested**



Risk Assessments

We can work with your team to assess its risk and preparedness by conducting an assessment of your organization's threats, gaps and vulnerabilities. For each assessment we will provide a complete report of findings and recommendations for reducing your organization's vulnerabilities. A few of our available assessments:

✓ **Business Impact Analysis**

✓ **Hazard Vulnerability Assessment**

✓ **Physical Security Assessment**

✓ **Gap Analysis of Current Emergency Plans**



Severity

Catastrophic 5	5	10	15	20	25
Significant 4	4	8	12	16	20
Moderate 3	3	6	9	12	15
Low 2	2	4	6	8	10
Negligible 1	1	2	3	4	5
	1 Negligible	2 Low	3 Moderate	4 Significant	5 Catastrophic

Likelihood

Emergency Response & Disaster Planning

Why plan?

Most organizations have either a standard or requirement for emergency and disaster planning, they just don't know where to begin. The Small Business Administration states on their website that, "An estimated 25% of businesses don't open again after major disaster." Former FEMA Secretary James Lee Witt stated, "For every dollar spent on preparedness five dollars is saved in future losses."



Signal Tactical is Your Disaster Resilience Partner!

Let us work with you to assess plan, train, test, implement, and maintain your organization's disaster resilience.



Our team of professionals has years of experience in planning, responding, recovering/restoring and mitigating emergencies and disasters.

What is an Emergency Response Plan (ERP?)

Organizations require both a planning and action document that is easily accessible to all members of the organization. The contents of an ERP include: facility information; maps and floor plans; on-site emergency equipment; emergency notification information; analysis of facility hazards; employee training and plan testing requirements; emergency contacts; and core plans (fire, severe weather, active shooter, etc.).

What is a Crisis Communications Plan?

During a crisis, organizations need to communicate with employees, customers, suppliers, vendors, and key stakeholders. A Crisis Communications Plan provide scripted messages that are timely and actionable tailored to a specific audience on specific platforms such as email, texts, voicemails, and social media. Messaging is key to protecting and managing your organization during an emergency.

What is a Continuity of Operations Plan (COOP?)

May also be referred to as a Business Continuity Plan (BCP) or Continuity of Government Plan (COG.) After identifying essential functions within your organization, a COOP provides continuity processes and objectives to maintain continuity within your organization until full restoration is achieved.

What is a Disaster Recovery Plan (DRP?)

Organizations cannot stop a cyber-attack but with planning the effects of the attack can be minimized. A DRP establishes consistent security actions to protect your information technology before and after an attack based on industry standards.

What is a Resource Management Plan?

It's not when the emergency is happening that you want to take an inventory of on-site resources or vendors that can provide the timely resource. Having a plan with identified resources, contracts and agreements is critical. A Resource Plan allows you to identify and plan for the acquisition of the correct resource when you need it.

