



SERVICE OVERVIEW

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PSF's service group has been a partner in the true sense of the word for 8+ years. I trust them to bring me the right solutions, and they deliver every time.

BRIAN TRIMBLE
SUPERVISOR, FACILITIES OPERATIONS
AND MAINTENANCE

NINTENDO OF AMERICA, INC.

BUILDING RELATIONSHIPS. CREATING ENVIRONMENTS.

As a full-service, mechanical contractor, PSF's service department supports our company mission to create safe, comfortable, and efficient building environments by providing collaborative team solutions, advocating for our clients' best interests, and acting with integrity and reliability in a way that builds long-term relationships.

A SINGLE POINT OF CONTACT

PSF's client-focused approach to service begins with the assignment of an account executive to serve as a single point of contact responsible for all aspects of your account. This personalized approach is ingrained in every facet of our culture and forms the foundation of our overall business philosophy. Focused on your specific needs, the account executive will seamlessly bring PSF's multiple, full-service capabilities to your facility.

IMPROVED CLIENT SERVICE THROUGH AUTOMATION

Our automation program includes a service-oriented database that allows the flow of information from the initial contract setup to the first maintenance visit, and any service calls and repairs that may follow. We utilize a web-based program to house additional information on each of our client's assets, which we maintain to provide an added benefit for the project and improvements-related work.

ALWAYS THERE WHEN YOU NEED US

At PSF we firmly believe that successful service boils down to taking care of people, and we take enormous pride in doing just that. We work closely with you to craft a quality HVAC maintenance and repair program that optimizes your building and lowers your operating costs. Included is access to our 24-hour emergency commercial HVAC & Plumbing, plus two-year warranty options for equipment we install and maintain.

PSF is dedicated to delivering exceptional service, and we work continually to meet and exceed client expectations. Our more than 120 years of success as a mechanical contractor can be attributed to effective communication, attention to detail, a practical "get it right the first time" approach, and the belief that nothing is more valuable than our longstanding relationship with you, our client. On the back of this document you will find a comprehensive list of the services we offer. Feel free to contact us anytime with questions and concerns. We look forward to serving you.

YOUR SINGLE POINT OF CONTACT



KATIE NYBO

Account Executive
knybo@psfmech.com
Cell (206) 636-7259

24-HR. EMERGENCY SERVICE
(206) 812-2878

OUR SERVICE AND MAINTENANCE CAPABILITIES

PSF is a full-service commercial mechanical firm, and we offer a comprehensive suite of in-house capabilities to meet your project needs:

- New Construction & Tenant Improvements
- Design-build project delivery
- HVAC and plumbing systems
- LEED® construction
- Equipment upgrades & replacements
- Duct modifications
- Controls retrofitting
- RODI piping and distribution systems
- Temporary services
- Tenant HVAC buildouts
- Critical environments: healthcare, life sciences, research, and pharmaceutical facilities
- Sustainable project certifications including LEED®, Green Globes, ASHRAE, ENERGY STAR®

PSF supports the following organizations:

AGC • ASHE • ASHRAE • BOMA
• GBI • IFMA • MCAA • MSCA •
NAIOP • SMACNA • USGBC •
WSSHE • WMFHA

HVAC SERVICES

- Preventive maintenance plans
- Ddc control systems
- Vav box systems
- Chillers
- Cooling towers
- Computer room AC units
- Split systems
- Air handling units
- Make up air units
- Heatpumps
- Heat exchangers
- Pumps
- Vrf systems

PLUMBING SERVICES

- Plumbing service agreements
- All plumbing repairs
- Confined space capability
- Plumbing service agreements
- PRVs - testing, maintenance, repairs
- Boilers and storage tanks, domestic hot water heaters, tankless water heaters
- Water mixing valves and associated piping safety devices, pressure/temperature issues
- Backflow certifications, testing, repairs
- Storm and sewer vault stations - maintenance, repairs
- Pipe/sewer camera – locate, service
- Sewage/sump pumps
- Drain cleaning and jetting
- Fixture repairs and replacements
- General plumbing services, repairs, and installations

FACILITY SUPPORT

- Capital improvements
- Optimization planning
- Facility engineering
- On-site facility mechanic

SPECIALTY SERVICES

- Bearing analysis
- Oil analysis
- Laser alignment
- Air balancing
- Pressurization control
- Architectural metals
- Eddy current testing



BACKFLOW ASSEMBLY TESTER

FOLLOW US



Contract #19-280